



**MCI Communications  
Corporation**

1801 Pennsylvania Avenue, NW  
Washington, DC 20006

EX PARTE OR LATE FILED

RECEIVED

JUN 4 1999

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

June 4, 1999

ORIGINAL

EX PARTE

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

CC Docket No. 94-129

Dear Ms. Salas:

On June 3, 1999, Lanese Jorgensen, Joe Frydl, Mindy Chapman (via conference call), Maggie Cannistraro, and I of MCI WorldCom met with Glenn Reynolds, Anita Cheng, and Kim Parker of the Common Carrier Bureau's Enforcement Division. We discussed the lack of sufficient support provided by certain ILECs with regard to three-way calls between MCI WorldCom, new MCI WorldCom customers who have a PIC-freeze that needs to be lifted in order to obtain MCI WorldCom service, and the ILEC charged with lifting the PIC-freeze. We stated that inadequate three-way-call support on the part of the ILECs is anti-competitive, violates the FCC's slamming rules, and is of great inconvenience to customers who have decided to obtain service from a new provider -- in this case, MCI WorldCom. We distributed the attached document at the meeting.

In accordance with section 1.1206(b)(2) of the Commission's rules, 47 C.F.R. § 1.1206(b)(2), an original and one copy of this memorandum are being filed with your office.

Sincerely,

Lori Wright  
Senior Manager, Regulatory Affairs

cc: Glenn Reynolds  
Anita Cheng  
Kim Parker

No. of Copies rec'd 041  
List A B C D E

## Three LECs Delay Service and Create Consumer Inconvenience

---

- Insufficient 3-Way call support from **Bell Atlantic, Pac Bell** and **GTE** adversely affects 250K subscribers annually.

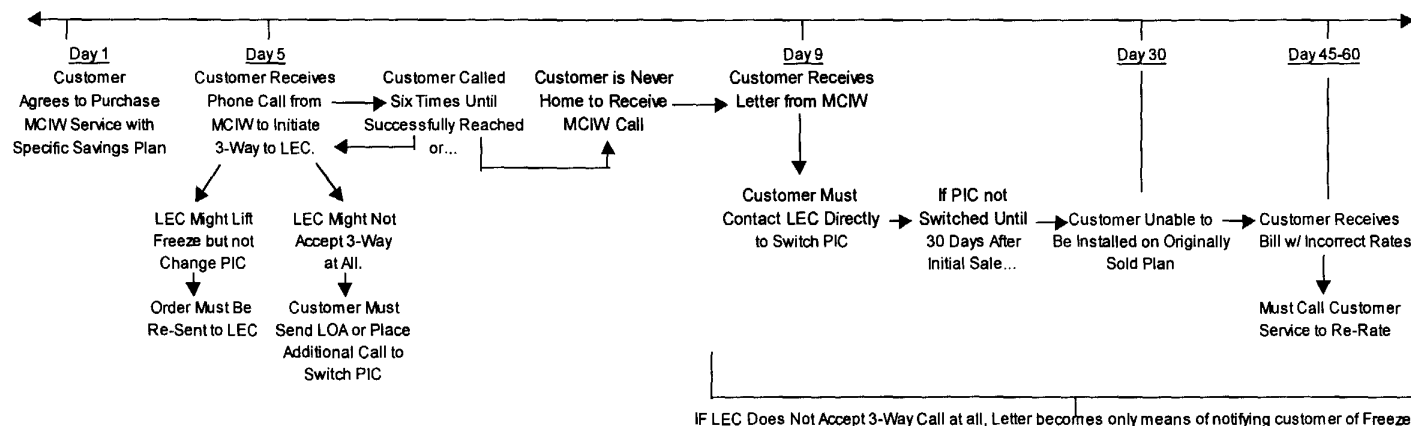
LEC	Accepts 3-Way Call	Lifts PIC Freeze	Switches PIC	Re-Freezes PIC	Sends Confirming Transaction
Bell Atlantic	Sometimes	Sometimes	No	No	No
Pac Bell	No	No	No	No	No
GTE	No	No	No	No	No

- Bell Atlantic 3-Way call support remains completely dependent upon which BA representative is contacted on 3-Way call.

# Improper 3-Way Call Procedures Eliminate Consumer Choice

- LEC intransigence on 3-Way Call support:
  - Delays customer's desired service up to 2 months.
  - May result in service never being established.
  - Creates undue burden on customer attempting to secure that service.

## PIC Switch Process Flow Without Proper LEC 3-Way Call Support



## Proper 3-Way Call Speeds Installation of Customer's Service

---

- Complete support of 3-Way Call Complies with Anti-Slamming Rule and entails:
  - Acceptance of 3-Way call.
  - Acceptance of oral authorization from customer to lift freeze and switch PIC during 3-Way call.
  - Re-freeze of PIC.

### PIC Switch Process Flow With Proper LEC 3-Way Call Support

